

Revised 10/7/2025

Flex Trailer's Inc. provides the following warranties on its Trailers:

1. Chassis Warranty:

LIMITED 2-YEAR WARRANTY - CHASSIS:

Flex Trailers, Inc. warrants to the original purchaser that the chassis and structural frame components of this utility trailer shall be free from defects in materials and workmanship under normal use and service for a period of **2 years** from the date of original retail purchase. The Chassis Warranty can be extended to a 5-year warranty if the original purchaser registers the warranty within 30 days of purchase and receives a certificate from the Manufacturer confirming the 5-year warranty eligibility.

Covered Components Include: - Main frame rails

- Crossmembers
- Tongue assembly
- Welded joints and structural steel components

Exclusions:

This warranty does **not** cover:

- Normal wear and tear, including corrosion, rust, fading, or surface blemishes
- Damage caused by abuse, misuse, overloading, accidents, or unauthorized modifications
- Components manufactured by third parties, including tires, battery, hydraulics, and brakes (which are covered under their respective manufacturer warranties)
- Damage caused by failure to follow recommended maintenance procedures

Limitations:

- This warranty applies only to the **original purchaser** and is **non-transferable**.
- The sole obligation under this warranty is limited to repair or replacement, at Flex Trailers, Inc's option, of defective structural components.
- All warranty claims must be made in writing and accompanied by proof of purchase and photographs of the defect.

2. Axles and Suspension Warranty:

LIMITED 2-YEAR WARRANTY – AXLES AND SUSPENSION

Flex Trailers, Inc. warrants that the axles and suspension components it manufactures and installs on this trailer will be free from defects in materials and workmanship for a period of **2-years** from the date of original retail purchase.

Covered Components Include:

- Suspension arms, hangers, and axle hub bearings
- Associated mounting hardware

Exclusions:

- Normal wear items such as grease and grease seals
- Damage caused by overloading, improper maintenance, or unauthorized modifications

Remedy:

Defective components will be repaired or replaced at Flex Trailers, Inc.'s discretion if found to be defective under normal use and proper maintenance.

3. Electrical System Warranty:

LIMITED ONE-YEAR WARRANTY – ELECTRICAL SYSTEM

Flex Trailers, Inc. warrants that factory-installed electrical wiring, connectors, and LED lighting systems will be free from defects in materials and workmanship for a period of **1 year** from the date of original retail purchase.

Exclusions:

- Damage caused by electrical overload, corrosion, improper towing connections, or aftermarket modifications
- Lighting fixtures or components not installed by Flex Trailers, Inc.

Remedy:

Defective electrical components will be repaired or replaced at Flex Trailers, Inc.'s discretion, provided they were installed at the factory and the trailer has not been misused or altered.

Tires, Batteries, Hydraulics and Brakes installed on the Air-tow Trailer are not warranted by Flex Trailers, Inc., and are warranted by the original manufacturer of those parts to the Air-tow Trailer Purchaser. See specific warranty information for those parts to be furnished by the Dealer.

DISCLAIMER:

THESE LIMITED WARRANTIES ARE THE SOLE AND EXCLUSIVE WARRANTY PROVIDED BY FLEX TRAILERS, INC. ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE HEREBY DISCLAIMED TO THE MAXIMUM EXTENT PERMITTED BY LAW.

NO CONSEQUENTIAL OR INDIRECT DAMAGES:

IN NO EVENT SHALL SELLER OR ANY OF ITS REPRESENTATIVES BE LIABLE TO CUSTOMERS OR ANY OTHER PARTY OR ANY THIRD PARTY FOR CONSEQUENTIAL, INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, PUNITIVE OR ENHANCED DAMAGES, OR LOST PROFITS OR REVENUES, ARISING OUT OF, RELATING TO, OR IN CONNECTION WITH ANY BREACH OF THIS AGREEMENT, REGARDLESS OF (A) WHETHER SUCH DAMAGES WERE FORESEEABLE, (B) WHETHER OR NOT SELLER WAS ADVISED OF THE POSSIBILITY OF SUCH DAMAGES AND (C) THE LEGAL OR EQUITABLE THEORY (CONTRACT, TORT, OR OTHERWISE) UPON WHICH THE CLAIM IS BASED.

The **Warranty Registration Process** is described on the Airtow.com website.